



**CITY OF TALLMADGE**  
**WATER AND SEWER DEPARTMENT**  
46 NORTH AVENUE  
TALLMADGE, OH 44278  
PHONE: (330) 633-0851


Service	Current Reading	Previous Reading	Consumption	Unit of Measure	Charges
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**Address Correction?**  
Please Check This Box and Make Corrections To Your Address on the Reverse Side


**Emergency After Hours:**

Tallmadge Police Dept. 330-633-2181  
Summit County Department of Environmental  
Services: Emergency 330-688-4865

**Normal Business Hours:**

Monday – Friday, 7:30 am – 4:00 pm  
Billing Inquiries 330-633-0851  
Payment Inquiries 330-633-0853

**UNDERSTANDING YOUR BILL.....**

- Bills are mailed out quarterly.
- Failure to receive your bill does not excuse penalty or payment.
- Unpaid bills will result in water service shut off and a \$40.00 turn off fee.
- \$13.00 fee for returned checks/ACH items.
- If you are moving, our office **MUST** be notified to avoid continuing charges.
- Water readings are in units of Cubic Feet
- High Usage? Check for leak in ALL toilets and faucets. Leaky toilets and faucets are the main cause of wasted water resulting in large water bills.

**Payment Options:**

- Cash, Check, American Express, Visa, MasterCard, and Discover are accepted in person at the Payment Center, CITY HALL, 46 North Avenue, Monday –Friday, 7:30 am – 4:00 pm
- Make Checks Payable to: City of Tallmadge
- Mail to: City of Tallmadge, PO Box 35, Tallmadge, OH 44278-0035
- Drop Box located outside of City Hall, 46 North Avenue
- Pay On-Line @ [www.tallmadge-ohio.org](http://www.tallmadge-ohio.org) with MasterCard, Visa, Discover or ECheck
- Pay by Phone at (855)-329-0850 with Visa, MasterCard, Discover, or ECheck.
- ACH (Payment is debited from bank account on due date) - Contact office or Visit website: [www.tallmadge-ohio.org](http://www.tallmadge-ohio.org) for information

**NO PAYMENTS WILL BE ACCEPTED  
AT 210 OSCEOLA AVENUE**

**CODES:**

WAT – Water	TO-Turn On Fee
SEW – Sewer	TF-Turn Off Fee
ARR – Arrears	PF-Pool Fill Credit
FM – Fire Meter	MCS-Misc. Chg Sew
FL – Fire Line	MCW-Misc. Chg Wat
STW – Storm Water	LS-Lease Pmt

**Complaint concerning your bill:**

1. Call (330) 633-0851 within 10 days of bill date, or
2. Written notice within 10 days of bill date
3. Request a hearing with Director of Public Service if not satisfied with the explanation
4. Penalties suspended during investigation period

**Services Available:**

SEASONAL CUSTOMERS - suspend charges while away  
POOL FILL CREDIT-credit sewer portion of bill  
HOMESTEAD EXEMPTION -reduced sewer rate  
CALL (330) 633-0851 FOR MORE INFORMATION

Delinquent Notice: If the account is past due, it will be subject to a late penalty. Sewer/Storm Water accounts cannot be disconnected and any unpaid charges will be certified to the property taxes each year.

**TO UPDATE YOUR ACCOUNT:**

Please Make Corrections Below:

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To help us serve you better, please:

Make checks payable to: City of Tallmadge

Write your account # on your check

Don't forget to sign your check

Please do not staple checks to bill stub